## **Conversation Prep Chart**

Relationship What Conversation Is It Time for Now? Status **My Sincere Opinion** Key People Purpose (For) Concerns (Against) **Circumstances (Facts)** Conversatio Meter Me Intersections: Authentic Purpose:

### **Conversation Prep Chart Exercise**

#### Think of an important interaction you will participate in within two weeks.

#### Characteristics of the interaction:

- It is important to you.
- You are not certain the interaction will be successful.

#### Use the Conversation Prep Chart and follow these instructions:

- Write down your sincere point of view about the upcoming interaction. No one will see this but you, so you can express yourself honestly.
- Next, answer this question: Who are the crucial people in the interaction?
- List names of the people involved in the far left column. Start with yourself.
- For each person, fill in the purposes, concerns, and circumstances that are important to that person. Purposes are what they are for and concerns are what they are against.

# It is important to do the best job you can of filling in the spaces from their point of view. Here are three ways to do that:

- If you have personal experience or direct access to the information, use the person's actual words to describe his or her purposes, concerns, and circumstances.
- Use a personal contact: If you know someone with direct access to the person, ask your contact how the person would express his or her important purposes, concerns, and circumstances.
- If you do not have personal access or a contact who does, ask yourself this question: "If I had their accountability, what purposes, concerns, and circumstances would be important to me?"

At the bottom of each column, write down intersections: anything you see in common as you scan all the information in the purpose boxes, concern boxes, and circumstances boxes.

- If you see common words, be sure to use those words in your intersection boxes.
- Next, use the words in the intersections boxes to create a purpose statement for the interaction.
- The purpose will be "magnetically" attractive to the people involved, because it is the intersection of their purposes, concerns, and circumstances.
- Test your purpose with one or more participants and see if you have designed a "magnetic meeting."
- If you are hosting the meeting, design your agenda to achieve the magnetic purpose.
- If you are not the host, simply keep your attention on the purpose as you prepare for the meeting and while you are in it.

Final step: In the far right column, assess your relationship with the others in the interaction.

Where are you on the meter regarding each person? If currently below accuracy or authenticity, make a conscious decision to converse "above 50." Interactions "below 50" lack learning so they cannot stimulate new insights and new, valuable actions.

#### If you follow these steps, we predict you will have a far more productive interaction.